Ricoh Industrie France SAS

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| Mission |  |

**At the interface of people and information, we always bring innovative solutions to satisfy our stakeholders.**

* **Customers -** Reliable products and services with agility.
* **Employees -** Development of skills, empowerment, recognition

 and a motivating safe work environment.

* **Society -** Environmental management and contribution to

 our communities.

* **Partners -** Strong collaboration driven by the development of

 mutual benefits.

* **Shareholders -** Ensuring healthy and sustainable financial results.

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| Vision |  |

**To be the most trusted global company.**

By understanding the market needs, we can continue to provide required services flexibly.

Only market can secure our position!

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| Values |  |

* **Customer Centric -** Act from the customer’s perspective.
* **Passion -** Approach everything positively and purposefully.
* **Gemba -** Learn and improve from the facts.
* **Innovation -** Break with the status quo to create value without limits.
* **Teamwork -** Respect all stakeholders and co-create value.
* **Winning spirit**  **-** Succeed by embracing challenges through courage and agility.
* **Ethics & Integrity -** Act with honesty and accountability.

Ricoh Way

**“Love your neighbour”**

**“Love your country”**

**“Love your work”**

**Spirit of Three Loves**

**Founding Principles**

By Kiyoshi Ichimura, Founder

**Our**

**Mission**

**We are committed to providing excellence to improve the quality of living and to drive sustainability.**

**Our**

**Vision**

**To be the most trusted global company.**

**Management philosophy**

**The constant concern about people,**

**our trade, the society and the planet**

**is necessary to maintain and develop**

**our performance. Customer centricity, passion, gemba, innovation, teamwork**

**and winning spirit are devoted to serve**

**the most demanding expectations of our customers and partners in the highest standards of ethics and integrity.**

**Our**

**Values**

Updating : 01.11.2018

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